Mustafa Mohdher

Committed to realize a vision

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About me

My mission is to use my knowledge and skills to create a team environment that is capable of actively participating in achieving the corporate vision.

As an experienced executive, I can enable my team to develop, plan, and realize corporate objectives and vision. I also have a proven record of achievement as an IT executive which is based on my 25 years experience in the field.

Education

MBA, Gen. Business

University of Hull, Hull, UK – April 2006

BS, Management Information Systems

Arizona State University, Tempe, AZ. – May 1994

My objectives

- Help in the development and understanding of the corporate strategy
- Aligning business operations and IT services to ensure a high level of effectiveness and efficiency.
- Spearheading process improvement and development.
- Plan and execute change management activities
- Open new channels for communications and sales with and between employees and customers.
- Understanding and achieving competitive and comparative corporate advantage through the

SKILLS

Leadership and management

Strategy development and implementation.

Performance improvement

IT operations management.

Team development and training

Knowledge management

Corporate transformation and processes redesign and automation

Certificates

Licensed IT Consultant

Certified disaster recovery engineer

Certified Key Performance Indicators Professional

LANGUAGES

Arabic, S/R/W Fluent

English, S/R/W Fluent

French, S, Beginner

introduction of technologies

EXPERIENCE

Ministry of Hajj & Umrah, Jeddah —

*Admin Director, Hajj & Umrah Information Center –
Assistant Director, Global Distribution System for Hajj &
Umrah "MAQAM"– Assistant Director Risk Management
Department*

March 2019 - Present

Achievements

- Developed Hajj & Umrah Information Center
  Strategy
- Developed MAQAM Policies & Procedures and
  business practices
- Spread awareness of MAQAM across the world
  through workshops and conferences
- Developed risk management department policies,
  procedures, practices, and plans.
- Work with and guide investors and Umrah
  companies to integrate with MAQAM
- Represent the ministry in front of investors and
  businesses

United Yousef M. Naghi, Jeddah — *Group IT General
Manager*

March 2016 - December 2018

Achievements

- Developed ICT strategy that aligned IT services
  and investments with corporate and owners.
- Restructured IT department to increase

AWARDS

Arizona State University
Intercultural award

Saudi students house, Tempe,
AZ academic achievement
award

Saudi students house, Tempe,
AZ board of directors
appreciation award

Al Madina Al Munawara
eGovernment projects
excellence award

GACA Letter of commendation
for the development of the ICT
transient strategy

GACA EOS service award

Arabian Cement EOS service
award

ORACLE Digital
transformation award

effectiveness and efficiency through:
- ○ Allinging manpower abilities and functional activities with business needs
- ○ Restructuring IT service offerings. And implementing solutions (ERP, HR solutions, etc.)
- ○ Align IT investments with corporate requirements
- ○ Policies and procedures development
- ○ Risks management
- ○ Performance management
- Focus on customer service and helpdesk operations
- eCommerce Implementation
- Communication and infrastructure services redesign
- Boost Security environment and practices.
- Data Center Rehabilitation and restructuring
- Disaster recovery site development
- Business processes Automation

Arabian Cement Co., Jeddah — *IT, Strategy & Planning, General Manager*

Jan 2008 - March 2016

Achievements

- Corporate strategy review and development
- Performance management and KPI development and tracking
- Process improvement & optimization
- Risks management and mitigation
- Initiatives management and planning
- ICT Strategy development and alignment.
- Process automation and solutions implementation(ie. ORACLE ERP Implementation

budget planning)
- Entice knowledge sharing by implementing knowledge Management Platform
- IT services development
- Infrastructure and datacenter rehabilitation.
- Disaster recovery site development
- Value improvement & cost optimization

General Authority of Civil Aviation, Jeddah — *IT Planning & Budgeting Manager*

Feb 2007 - Jan 2008

Achievements

- ICT strategy development
- ICT budget planning

Integrated Visions Co. Ltd, Jeddah — *Senior eGovernment projects director*

Nov 2000 - Apr 2006

Achievements

- Directed the development of Almadina Almunawara region consultant to
- Developed the strategic eGovernment readiness guides for under the leadership of . Studied the eGovernment e-readiness for 60 government organizations under the leadership of HRH Prince Migren Bin Abdulziz. eReadiness guides were developed as a first step to achieve government agencies readiness for electronic services transformation.
- I was the first ORACLE digital marketplace operator in Saudi Arabia. The platform was called

A2A (Asia to Africa) and its objective was to create a platform for B2B transactions between asian & african suppliers and buyers

- Developed Abha chamber of commerce ICT strategy to guide ICT investments and services effectiveness and development
- Developed Almadinah Almunawarah water authority ICT strategy to guide ICT investments and services effectiveness and development

International Systems Engineering, France — *Senior technology consultant*

Jul 1998 - Nov 2000

Achievements

- SAWARI II PROJECT, Integrations of combat direction system with ship weaponry & equipment. Part of the the Saudi offset program to transfer technology to Saudi Arabia
- Integration of NATO spareparts database & SAWARI II spare parts DB as part of the the Saudi offset program to transfer technology to Saudi Arabia

Saline Water Conversion Corporation, Riyadh — *Deputy General Manager, IT Department*

Aug 1995 - Jul 1999

Achievements

- Develop Material Management System to manage the handling of 350,000 line items that represent plants spare parts.
- Conducted business processes redesign and automation for materials and spare parts management and handling. The goal was to optimize operations and remove non-value added

activities

Ministry of Post Telephone & Telegram, Riyadh —
Software developer, IT Department

Aug 1994 - Aug 1995

Achievements

- Assisted in the implementation of telephone expansion project systems by representing the ministry in project studies and implementations
- Develop departments administration communications system to streamline interdepartmental communications and document tracking.